

FREQUENTLY ASKED QUESTIONS REGARDING COVID19 AND TRAVEL TO UGANDA

Is Uganda open for Tourism?

Yes, Uganda is fully open for tourism along with Entebbe International Airport. Therefore, guests are able to travel to their destinations seamlessly.

Presently we are receiving guests with more already on safari enjoying the beautiful landscapes and amazing wildlife encounters in the country.

Can I get a Visa on arrival?

No this is not possible any more; Visa applications must be made and paid for online at <https://visas.immigration.go.ug/>

Only travelers with approved visas having applied online will be granted entry into the country, this has been done so to avoid contact and congestion at the airport during the covid19 times.

Are there any updates on Covid 19 measures for inbound travelers to Uganda?

The mandatory test on arrival has been passed by government but government has not yet set a date when this will start, once we have an update, we will share this in our Newsletter.

However, clients are supposed to come with a negative PCR test done within 72 hours before boarding flight to Uganda, and on departure, they are required to present a negative PCR test taken within 72 hours at Entebbe Airport

Before arrival guests should note the following;

- A Negative PCR test on arrival taken within 72 hours before boarding flight to Uganda.
- Carry COVID 19 Vaccination Certificates if guests have been vaccinated
- Carry their yellow Fever Vaccination Certificates.
- Apply for their visas online and Print out their Visa approval letters to present at the immigrations.

Do guests need to be tested again if they are fully vaccinated?

Guests who are not fully vaccinated will be required to have a PCR test on arrival irrespective of the country they are coming from.

When do you get your results and how are the test results delivered?

Guests are availed their results within 1 and a half to 2 hours, however PCR tests taken upcountry can take longer. Results can be delivered via the guest's email or WhatsApp also, hard copies can be provided on request.

What happens if a guest tests Positive?

If a guest tests positive a second test will be carried out from a different laboratory, if a guest is symptomatic, they will be transferred to appropriate health facility of choice or self-isolate at designated hotel as they get treated at their own cost. However, if the guest is asymptomatic, they will be allowed to proceed with their journey.

What are the rules of wearing masks in Uganda?

All arriving guests are required to have their masks on at all times, this should be the same while in public place, unless guests are in their rooms.

Can we still enjoy night safari game drives with the curfew?

Yes, licensed tourist vehicles are exempted from curfew hence therefore guests can enjoy their night game drive without inconveniences.

Are Hotels and lodges' restaurants open? Can guests still enjoy accommodation facilities?

Yes, all accommodations and restaurants remain open for travelling guests with proper standard operating procedures in place.

Is it still possible to do Gorillas/Chimpanzees trekking? Do we have to wear masks when with primates?

Yes, guests are able to enjoy both gorillas and chimpanzee trekking. During the briefing of guests, they are required to have their masks on as well as when they are near the primates. However, masks can be relaxed during the hike.

What Initiatives are we taking during this pandemic?

Since December last year we have been testing our guides for Covid 19, the tests are carried out within 48 hours to the start of the tour. With the ongoing country wide vaccination, a good number of our guides have so far been vaccinated.

Furthermore, all our vehicles are thoroughly disinfected and fitted with hand sanitizers to be used by guests. Our guides ensure that there is limited stops enroute while on Journeys to reduce contact with the community in respect of physical distancing rules.

Also, we are liaising with our partner properties to ensure that Standard Operating Procedures (SOPs) are adhered to in order to keep all our guests safe during this period, as way to guarantee this, our sales team had to make routine inspection visits to these properties in March and May this year.